



# POWERLINES

October 2023

Official Newsletter of Tri-State Electric Membership Corporation

## Download the Tri-State EMC PowerPal App

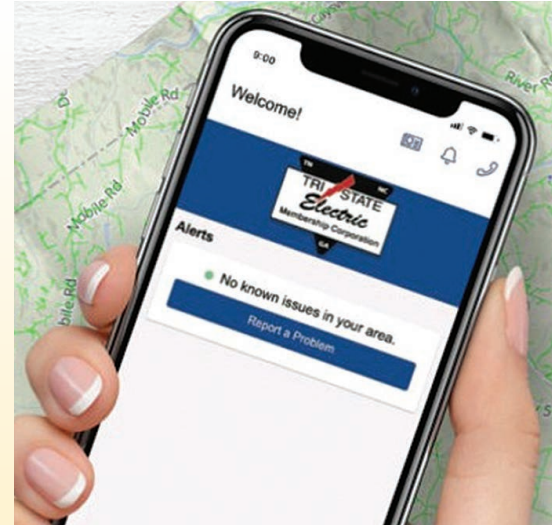
**W**e work hard to ensure your power stays on 24/7, but when outages do occur, we want to make it easy for you to let us know! With the Tri-State EMC PowerPal app, you can report a power outage with just a few taps of your finger, view multiple accounts and sign up to receive push notifications about power outages and restorations. Download the app today.



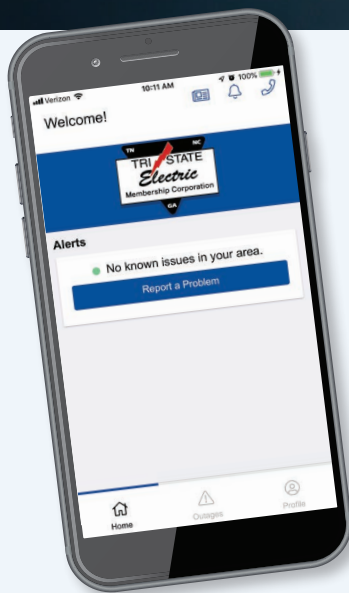
Android QR Code for PowerPal app



Apple QR Code for PowerPal app



## Outage Viewer Available on Our Website

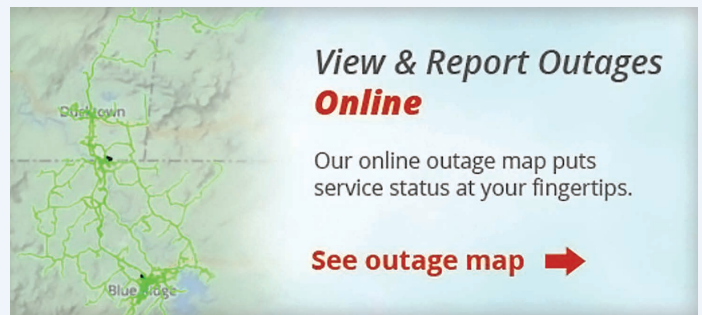


[www.tsemc.net](http://www.tsemc.net)

**T**ri-State EMC (TSEMC) now has an outage map that anyone can see. It can be found on our website, [www.tsemc.net](http://www.tsemc.net). You can report a power outage by entering your account number, phone number or meter number. You may also report an outage through our automated telephone system or by downloading our TSEMC PowerPal app.

It is important to remember that in any outage situation, power lines may be down, so please avoid those areas.

Updating your phone number on your account is the most important thing



**View & Report Outages Online**

Our online outage map puts service status at your fingertips.

**See outage map** →

you can do to report a power outage. With an accurate phone number, our outage system can identify your address when you call, so you can report an outage by simply pressing 2.

You may update your account information by contacting us online, calling (706) 492-3251 or visiting our office.

# Operation Round Up

**O**peration Round Up turns Tri-State EMC consumer-members' cents into dollars. Just over \$55,000 has been awarded so far in 2023, bringing the total since the program's inception to just under \$850,000.

As Tri-State EMC's philanthropic program, Operation Round Up allows consumer-members to round up their monthly power bill to the next dollar, with the extra change earmarked for local schools, nonprofits and local charities. Headed by a seven-member volunteer board—Angie Buchanan,

Alan Collis, Chris Foster, Glenn Harbison, Sherry Hicks, Amber Mitchell and Stephanie Murphy—the Tri-State EMC Foundation distributes Operation Round Up funds.

If you are not participating in Operation Round Up and would like to opt in, or if you are participating in the program and want to opt out, please contact the Tri-State EMC office at (706) 492-3251 or [billing@tsemc.net](mailto:billing@tsemc.net).



Snack in a Backpack benefits from Operation Round Up grant funds.



*Over \$55,000 has been awarded so far in 2023, bringing the total since the program's inception to just under \$850,000.*

## It's Your Money, and Every Kilowatt Counts

[MyUsage.com](http://MyUsage.com)

Have you ever been surprised when your electric bill comes in the mail? You say, "How in the world could I have used that much electricity?" Now there is a way to keep close tabs on how much electricity you use each day.

*MyUsage.com* is a program that will help you become more aware of the energy you consume. Participants report using less electricity by monitoring it daily, rather than waiting to see energy use on a monthly bill.

It's so simple. Just as you watch the gas gauge in your car, now you can watch how much electricity you use. When you sign up, you can view your daily use online, receive use alerts by email and customize alerts to let you know when consumption goes over the limits you set.

You can sign up online now with your TSEMC account number and meter number (found on your electric bill) by going to [www.myusage.com](http://www.myusage.com).