

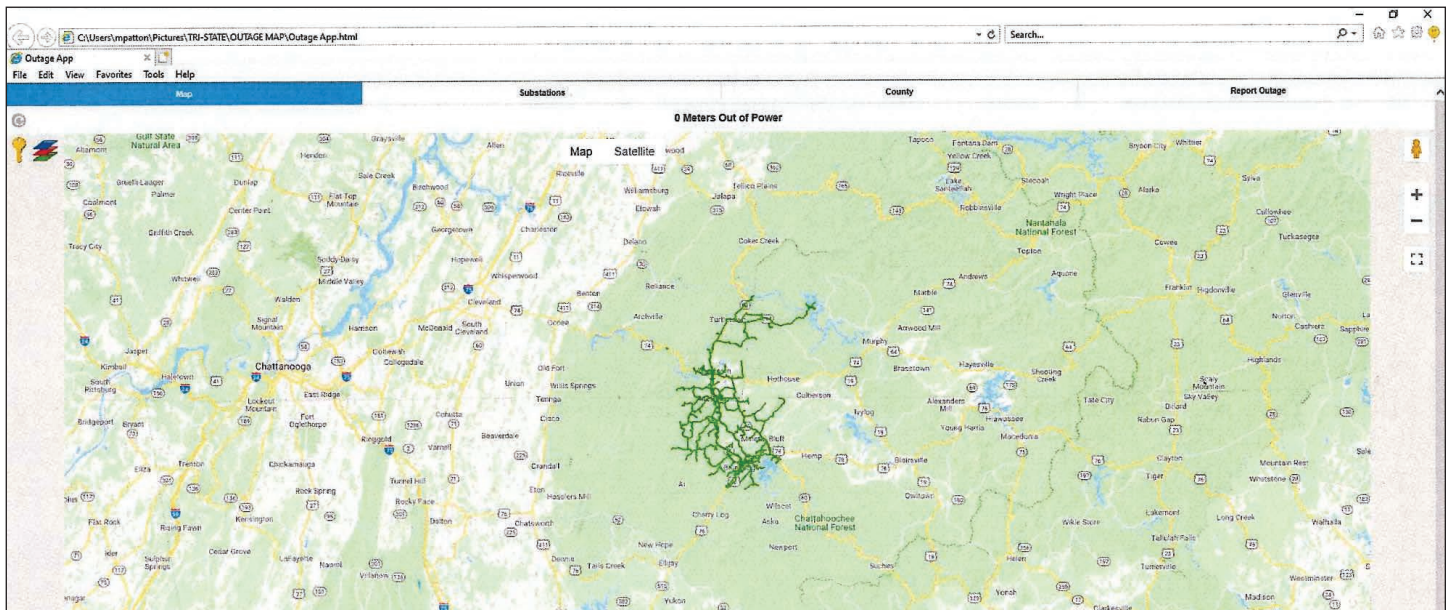


POWERLINES

March 2021

The Official Newsletter of Tri-State Electric Membership Corporation

Outage Map Keeps TSEMC Members Informed When the Lights Go Out



Tri-State EMC (TSEMC) is using a powerful new tool to aid in restoring power and keeping members informed during an outage. Outage maps are just what they sound like: graphic representations of an outage displayed on a map of an electric co-op's service area. The map will show, in real time, where an outage is occurring and the number of members without power in our territory.

The outage map is part of our ongoing efforts to provide the highest quality of service at an affordable cost. This is just another benefit of being a co-op member. You can find the map at tsemc.net under View Outage Map. Be sure to bookmark it on your browser for quick access.

Because of the power of the information contained in these maps, co-ops are making them available online. TSEMC members can use the map rather than

wait to speak to a customer service representative about their power outage. With the click of a button, members who have lost power can learn if it is isolated or part of a larger outage.

You may be wondering how to connect to the internet if your power is out. There are many ways you can access this information during an outage and stay updated on the status. The first is via

your smartphone or cell-enabled tablet. Another is to ask a friend or family member who has power to check for you.

Knowledge is power. With this new feature, you can take any steps necessary to protect your family and your property. Tri-State EMC is excited to offer the outage map system and know members will enjoy having this useful tool at their fingertips.

**GOOD
FRIDAY**
Closing

Tri-State EMC will be closed Friday,
April 2, 2021, in observance of
Good Friday.

We wish everyone a Happy Easter!

Tri-State EMC

2310 Blue Ridge Drive
Blue Ridge, GA 30513
(706) 492-3251

Find us online:
www.tsemc.net

Office Hours

Mon-Fri, 7:15 a.m. – 4 p.m.
Closed Saturday and Sunday

Report outages

Call us at (706) 492-3251

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Tri-State Electric Membership Cooperative is a not-for-profit, member-owned power cooperative providing electricity to the people of Cherokee County, NC; Polk County, TN; and Fannin County, GA.



P.O. Box 68 • McCaysville, GA 30555
(706) 492-3251 • www.tsemc.net

This institution is an equal opportunity provider and employer.

Local School Participates in TVA EnergyRight Monsters Virtual Workshop

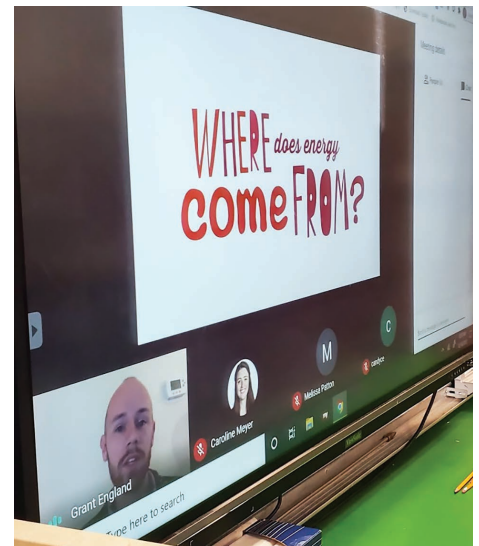


Tri-State EMC recently participated in a TVA EnergyRight Monsters workshop with a fifth-grade class at East Fannin Elementary School. The one-hour Eye Spy Energy Workshop helps students discover the answers to three important energy question:

- How do we use energy?
- Where does energy come from?
- How can we save energy?

The workshop is tailored by grade level to maximize student engagement and ensures schools' applicable standards are covered.

The workshop was done virtually with Paula Hyatt's fifth-grade class at East Fannin Elementary School participating via Google Meet. The TVA EnergyRight instructor was able to speak directly to the teacher and students and ask questions and let the students respond virtually in real time.



Tri-State EMC personnel were also able to attend virtually and interact with the students. The workshop is a great way to reach students during the COVID-19 pandemic while remaining safe.



Energy Efficiency Tip of the Month

Don't keep your refrigerator too cold. The Department of Energy recommends a temperature setting of 35 to 38 degrees for the fresh food compartment and zero degrees for the freezer. Make sure the refrigerator doors are sealed airtight to maximize efficiency.

—Source: energy.gov