



POWERLINES

January 2021

The Official Newsletter of Tri-State Electric Membership Corporation

Consider the Convenience of Advance Pay

Tri-State EMC's Advance Pay electric service program allows our members to conveniently purchase electricity in advance. You select the amount you want to purchase. When your account reaches a low balance threshold, you will receive an alert. If you do not make a payment to replenish your account and your funds are depleted, your meter is automatically disconnected.

This Advance Pay program is available to both new and existing members. Members opting into the Advance Pay service will need to complete a member application and pay a \$5 membership fee, \$20 service fee and \$50 to establish a minimum initial credit balance for daily electricity use. Existing members have the option to convert their account to Advance Pay.

Once you enroll in the program, you can make payments at your convenience. You may do so at our office during business hours, or payments are also accepted 24 hours a day by Visa, Mastercard, Discover and e-check through Tri-State EMC's website (www.tsemc.net) or by telephone through our automated system at (706) 492-3251.

Advance Pay account charges are calculated on a daily basis, with daily adjustments of all charges and fees deducted from the account balance. Advance Pay accounts will be reconciled at the end of each month.

Members with Advance Pay accounts do not receive monthly paper statements or monthly e-bills. Daily Advance Pay account history will be available by telephone or at www.myusage.com.

Low balance and disconnect notices will be provided via automated messages from Tri-State EMC. These are sent out by phone call, text message and/or email.

If you are interested in our Advance Pay program, please contact our office at (706) 492-3251 for details.



It's Your Money, and Every Kilowatt Counts *MyUsage.com*

Have you ever been surprised when your electric bill comes in the mail? You think, "How in the world could I have used that much electricity?" Now there is a way to keep close tabs on how much electricity you use each day.

Myusage.com is a program that will help you become more aware of the energy you consume. Participants report using less electricity by monitoring it daily, rather than waiting to see

energy use on a monthly bill.

It's so simple. Just as you watch the gas gauge in your car, now you can watch how much electricity you use. When you sign up, you can view your daily use online, receive use alerts by email and customize alerts to let you know when consumption goes over the limits you set.

You can sign up online now with your TSEMC account number and meter number (found on your electric bill) by going to myusage.com.

Tri-State EMC

2310 Blue Ridge Drive
Blue Ridge, GA 30513
(706) 492-3251

Find us online:
www.tsemc.net

Office Hours

Mon-Fri, 7:15 a.m.– 4 p.m.
Closed Saturday and Sunday

Report outages

Call us at (706) 492-3251

Board of Directors

Jerry Pack
President

Jesse Miller
Vice President

Hugh Rogers
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Director

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Director

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Director

Tri-State Electric Membership Cooperative is a not-for-profit, member-owned power cooperative providing electricity to the people of Cherokee County, NC; Polk County, TN; and Fannin County, GA.



P.O. Box 68 • McCaysville, GA 30555
(706) 492-3251 • www.tsemc.net

This institution is an equal opportunity provider and employer.

STATEMENT OF NONDISCRIMINATION

Tri-State Electric Membership Corporation has filed with the federal government a compliance assurance in which it assures the Rural Utility Service that it will comply fully with all requirements of Title VI of the Civil Rights Act of 1964, as amended, all requirements of Section 504 of the Rehabilitation Act of 1973, as amended, and all requirements of the Age Discrimination Act of 1974, as amended, all requirements of the rules and regulations of the U.S. Dept. of Agriculture to the end that no person in the United States shall, on the grounds of race, color or national origin, or solely by reason of such person's disability or on the basis of age, be excluded from participation in, be denied the benefits of, or be otherwise subjected to the discrimination in the conduct of its program or the operation of its facilities.

Under this assurance, this organization is committed not to discriminate against any person on the ground of race, color or national origin, solely by reason such person's disability, or on the basis of age, sex, creed, handicap veteran or disabled veteran, in its policies and practices relating to applications for service or any other policies and practices relating to the treatment of beneficiaries and participants including employment, rates, conditions and extension of service, admission or access to or use of any of its facilities attendance at and participation in any rights of such beneficiaries and participants in the conduct and operation of this organization.

Tri-State EMC is an equal employment opportunity employer. The person in this organization responsible for coordinating the nondiscrimination compliance efforts of this organization is Stacy Chastain, Manager.

Any individual, or specific class of individuals, who feels subjected by this organization to discrimination prohibited by Title VI of the Civil Rights Act, by Section 504 of the Rehabilitation Act, by the Age Discrimination Act or by the rules and regulations of the U.S. Department of Agriculture may personally or through a representative, file with the office of the Secretary, U.S. Department of Agriculture, Washington, D.C., 20250; the Office of the Administrator, Washington, D.C. 20250; the Office of Advocacy and Enterprise, U.S. Department of Agriculture, Washington, D.C. 20250; or this organization, or all, a written complaint. Such complaint must be filed not later than 180 days after the alleged discrimination, or by such later date of the Secretary of Agriculture of the Administrator of the Rural Utility Service extends the time for filing. Identity of complaints will be kept confidential except of the extent necessary to carry out the purpose of the rules and regulations of the U.S. Department of Agriculture.

In accordance with federal law and the U.S. Department of Agriculture's policy, this institution is prohibited from discriminating on the basis of race, color, national origin, sex, religion, age or disability (not all prohibited bases apply to all programs).

To file a complaint of discrimination, write USDA, Director, Office of Civil Rights, Room 326-W Whitten Building, 1400 Independence Ave., SW, Washington, D.C. 20250-9410, or call (202) 720-5964 (voice of TDD). USDA is an equal opportunity provider and employer.