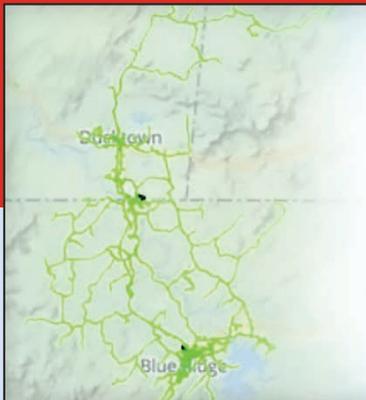


Outage Viewer Available on Our Website



View & Report Outages Online

Our online outage map puts service status at your fingertips.

See outage map ➔



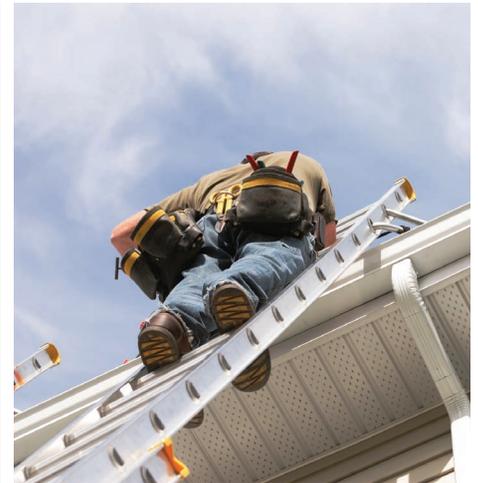
Tri-State EMC now has an outage map that anyone can see. It can be found on our website, www.tsemc.net. You can report a power outage by entering your account number, phone number or meter number. You may also report an outage through our automated telephone system or by downloading our TSEM PowerPal App.

It is important to remember that in any outage situation, power lines may be down, so please avoid those areas.

Updating your phone number on your account is the most important thing you can do to report a power outage. With an accurate phone number, our outage system can identify your address when you call, so you can report an outage by simply pressing 2!

You may update your account information by contacting us through our website, by telephone at (706) 492-3251 or in person at our office.

www.tsemc.net



Steer Clear of Power Lines During Spring Chores

You teach your children to stay far away from power lines while they're playing outdoors. Heed that advice when you're working in the yard or on the roof.

Contact with a live wire can damage your equipment. Worse, if you happen to be touching the equipment when it touches the wire, you could be electrocuted.

Here are a few springtime safety tips:

- Don't move a ladder or any tall equipment within 15 feet of any power line. A ladder that tips over should easily clear the wire.
- For safety's sake, assume every wire is live. Do not assume the wire is a telephone or cable line. Call Tri-State EMC to make absolutely sure.
- Never touch a branch if it is touching a wire. Report the situation to TSEM and keep everyone away from it until help arrives.
- Don't work outdoors in the rain. You could slip and fall, causing your ladder or equipment—or yourself—to topple onto a power line.

Tri-State EMC

2310 Blue Ridge Drive
Blue Ridge, GA 30513
(706) 492-3251

Find us online:
www.tsemc.net

Office Hours

Mon-Fri, 7:15 a.m.– 4 p.m.
Closed Saturday and Sunday

Report outages

Call us at (706) 492-3251

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Tri-State Electric Membership Cooperative is a not-for-profit, member-owned power cooperative providing electricity to the people of Cherokee County, NC; Polk County, TN; and Fannin County, GA.



P.O. Box 68 • McCaysville, GA 30555
(706) 492-3251 • www.tsemc.net

This institution is an equal opportunity provider and employer.

Sign Up for E-bill



Reduce paper clutter by enrolling in E-bill, Tri-State EMC's paperless billing solution. E-bill allows TSEMC members to view their bill payment history, electricity use and monthly cost comparisons, as well as make payments.

When you sign up for E-bill, you receive an email each month when your current monthly bill is ready to be viewed. This email will provide a link to your bill.

You can also pay your bill online! (All online payments are processed by SEDC.) Better yet, sign up for automatic draft and have your monthly bill debited from your credit card, checking or

savings account.

For our members who pay their bill by automatic draft or automatic credit card payment, E-bill eliminates the paper billing you receive and gives you the same information via the internet. Anytime you need a hard copy of your bill, just print it out directly from your computer.

E-bill is provided through a secure server, so your information is private and safe. E-bill is fast, informative, simple and secure. Call TSEMC at (706) 492-3251, or log on to your account at www.tsemc.net to sign up for E-bill today.



Energy Efficiency Tip of the Month

Spring is nearly here! Now is the perfect time to test your A/C and ensure it's ready for summer. Remember to check the evaporator coil, which should be cleaned annually for optimal efficiency.

—Source: energy.gov

